

Jen's Happy Pets LLC

1) Name: _____

2) Address: _____

3) Phone: _____

4) Email: _____

5) Emergency contact name and #: _____

6) Vet Clinic and Phone #: _____

7) Pet's name: _____

8) Species: _____

9) Up to date on shots? _____

10) What does your pet like? _____

11) What does your pet dislike? _____

12) Any aggression issues? Has your pet ever bitten a person or animal? If yes, please explain. _____

13) Any health issues? _____

14) Feeding instructions including medications and supplements? _____

15) Please provide a two-hour time frame that you are comfortable with us visiting your home. If time of day does not matter, please let us know!

16) Please use this space to provide any additional insight or information about your pet, home, etc,

Jen's Happy Pets will snap pictures of your pets to text to you and to put on social media! No names or addresses are ever included. Please let us know if you don't want us to use your pet's photos!

Please read and initial the following:

____ All of the above information is true and accurate to help Jen's Happy Pets LLC and all Representatives of Jen's Happy Pets LLC to properly and safely care for my pets.

____ I agree to pay Jen's Happy Pets LLC for services in a timely manner.

____ Jen's Happy Pets LLC will provide the best possible customized care to meet my pet's individual needs. However, I understand that situations and accidents may occur that are outside of the control of Jen's Happy Pets LLC and Representatives of Jen's Happy Pets LLC. I agree to hold Jen's Happy Pets LLC harmless for sickness or injury, caused due to circumstances beyond the control of Jen's Happy Pets LLC. I agree to hold Jen's Happy Pets LLC harmless for any damage caused by my pet. Jen's Happy Pets LLC will arrive to care for my pet within an agreed upon two hour window.

Our pet sitters are very valuable to us at Jen's Happy Pets. It is important that we respect their time as well as take great care of you, our clients. Our cancellation policies ensure fairness to all involved. We would hate to turn away any of our clients because we are full, only to have someone cancel on short notice when we could have given services to someone who needed it.

____ **Dog Walking/Pet Care Cancellation Policy -**

- ❖ Visits/walks need to be cancelled 5 hours before the start of your timeframe.
- ❖ For example, if your timeframe is from 11:30 am-1:30 pm, you will need to cancel by 6:30 am in order to avoid a charge.
- ❖ This same policy applies to cancellations for vacation care packages.
- ❖ A stopover fee (\$15) will be charged if cancellation policies are not adhered to or if a scheduled pet-sitter for Jen's Happy Pets arrives at your house but is turned away.

____ **Pet Sitting/Vacation Care Services -**

- ❖ All Jen's Happy Pet's Pet Sitting Packages are confirmed in advance and a deposit of 50% is required to reserve your dates.
- ❖ Once you pay your deposit, we reserve your spot.
- ❖ After your dates are booked, there is a 25% cancellation fee applied to any pet-sit that is cancelled.
- ❖ Any package canceled inside of 48 hours of the first visit results in a cancellation fee equal to 50% of the full amount of the pet sit.

Signature: _____

Date: _____